

New Feature from Krungsri Biz Online

Combine user accounts (Username) under Krungsri Biz Online,

enabling users with more than one username to switch between accounts without logging out, by simply logging in once.

Who is this feature for?

This feature is suitable for Krungsri Biz Online individual and corporate users with **multiple user IDs (Username)**

BENEFITS OF THIS FEATURE INCLUDES

- Enhanced convenience as users do **not need to remember usernames and passwords** for different user accounts.
- Users can easily switch accounts between **the application and website**
- Users can switch between both **Single Control and Dual Control modes**
- Users can switch between up to **10 user accounts.**

Step 1: Create a request

linking user accounts (Username) through the website

1.1 How To Make Requests (Via The Website)

CASE: TO CREATE AN ONLINE REQUEST



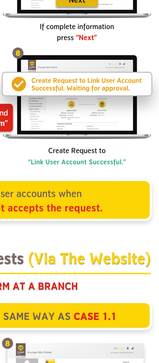
"Login" using Username/Password



Select if you wish to link User Account



Select "Add User Account" if you wish to link User Account



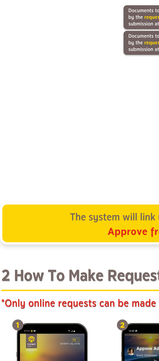
Select "I Agree" T&C



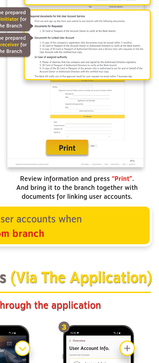
"Fill in" information to link user accounts



If complete information press "Next"



Review information Select to accept T&C and then press "Confirm"



Create Request to "Link User Account Successful."

The system will link user accounts when the receiver user account accepts the request.

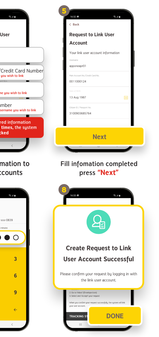
1.2 How To Make Requests (Via The Website)

CASE: TO CREATE A REQUEST FORM AT A BRANCH

FOLLOW ITEMS 1 - 6 THE SAME WAY AS CASE 1.1



Review information and press "Confirm"

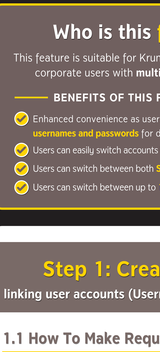


Review information and press "Print". And bring it to the branch together with documents for linking user accounts.

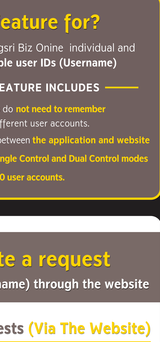
The system will link user accounts when Approve from branch

2 How To Make Requests (Via The Application)

*Only online requests can be made through the application



"Login" using Touch ID/Face ID/PIN or Username/Password



Select if you wish to link User Account

Select "AGREE" T&C

"Fill in" information to link user accounts

Fill information completed press "Next"

Review information Select to accept T&C and then press "Confirm"

Enter "OTP"

Create Request to "Link User Account Successful."

The system will link user accounts when the receiver user account accepts the request.