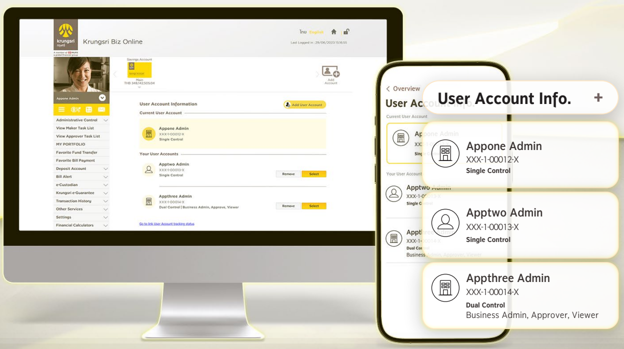

Krungsri Biz Online
User Account Info.
Appone Admin
XXX-1-00012-X
Single Control
Apptwo Admin
XXX-1-00013-X
Single Control
Appthree Admin
XXX-1-00014-X
Dual Control
Business Admin, Approver, Viewer

New Feature from Krungsri Biz Online

Combine user accounts (Username) under Krungsri Biz Online,

enabling users with more than one username to switch between accounts without logging out, by simply logging in once.

Who is this feature for?

This feature is suitable for Krungsri Biz Onine individual and corporate users with **multiple user IDs (Username)**

BENEFITS OF THIS FEATURE INCLUDES

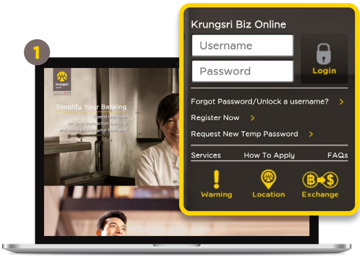
- ✓ Enhanced convenience as users do **not need to remember usernames and passwords** for different user accounts.
- ✓ Users can easily switch accounts between **the application and website**
- ✓ Users can switch between both **Single Control and Dual Control modes**
- ✓ Users can switch between up to **10 user accounts.**

Step 2: Accept the request

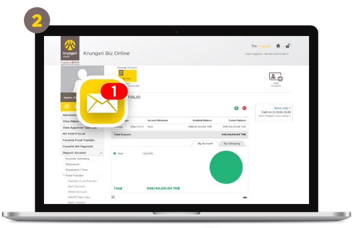
to link user accounts (Username) that was made in Step 1 There are two ways to do it

1. Via The Website

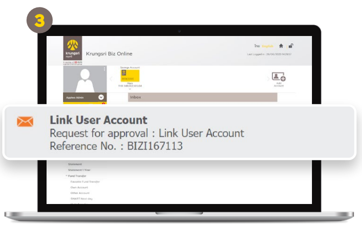
1.1 Accept a request to link accounts through Website-Inbox

1

Krungsri Biz Online
Username
Password
Login
Forgot Password/Unlock a username?
Register Now
Request New Temp Password
Services
How To Apply
FAQs
Warning
Location
Exchange

"Login" using
Username/Password of receiver

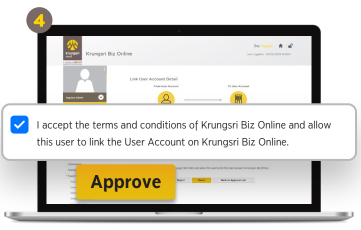
2


Select ✉ to Link User Account

3


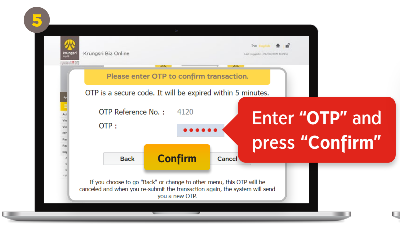
Link User Account
Request for approval : Link User Account
Reference No. : BIZI167113

Select **"Link User Account"**

4


☑ I accept the terms and conditions of Krungsri Biz Online and allow this user to link the User Account on Krungsri Biz Online.

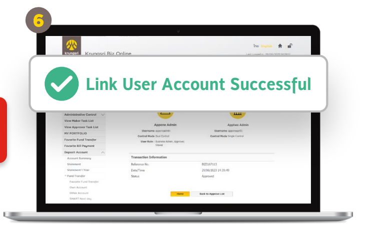
Review information Select ☑ to accept T&C
and then press **"Approve"**

5


Please enter OTP to confirm transaction.
OTP is a secure code. It will be expired within 5 minutes.
OTP Reference No. : 4120
OTP : ••••••
If you choose to go "Back" or change to other menu, this OTP will be canceled and when you re-submit the transaction again, the system will send you a new OTP.

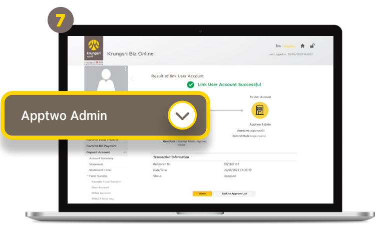
Back
Confirm
Cancel
Enter "OTP" and press "Confirm"

Enter **"OTP"**
and press **"Confirm"**

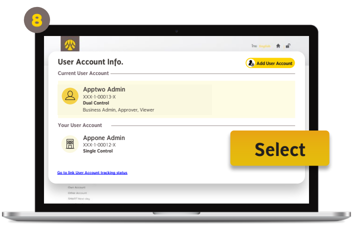
6


Link User Account Successful

User accounts
"Successfully Llinked"

7

Apptwo Admin

Select ⌄ to switch
to other profiles

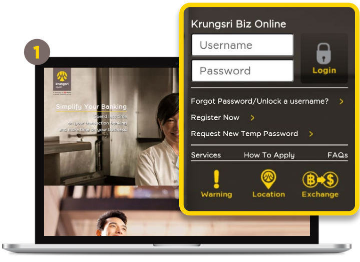
8


User Account Info.
Current User Account
Apptwo Admin
XXX-1-00013-X
Dual Control
Business Admin, Approver, Viewer
Your User Account
Appone Admin
XXX-1-00012-X
Single Control

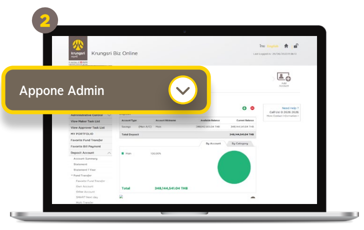
Add User Account
Select
Go to link User Account tracking status

System will show user accounts
that can switch to other profiles and
User can press **"Select"** to switch Profile

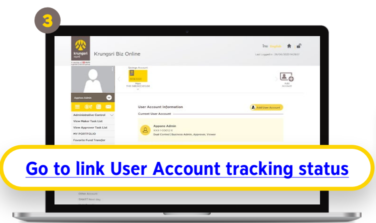
1.2 Accept a request to link accounts through Website-Menu "Go to link User Account tracking status"

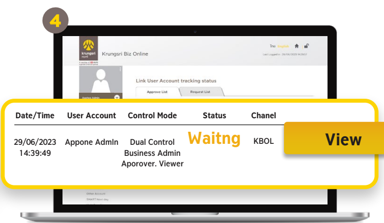
1

Krungsri Biz Online
Username
Password
Login
Forgot Password/Unlock a username?
Register Now
Request New Temp Password
Services
How To Apply
FAQs
Warning
Location
Exchange

"Login" using
Username/Password of receiver

2

Appone Admin

Select ⌄ if you wish
Accept a request to link to link User Account

3

Go to link User Account tracking status

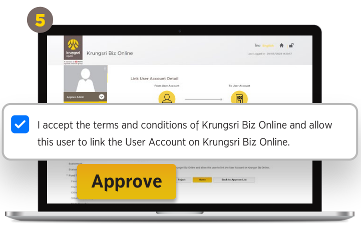
4


Link User Account tracking status

Date/Time	User Account	Control Mode	Status	Chanel
29/06/2023 14:39:49	Appone Admln	Dual Control Business Admin Aporover. Viewer	Waitng	KBOL

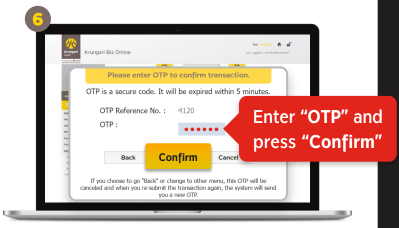
Select Menu
"Go to link User Account tracking status"

Go to Approved Transactions and
Select "Waitng" menu


I accept the terms and conditions of Krungsri Biz Online and allow this user to link the User Account on Krungsri Biz Online.

5
Krungsri Biz Online
Link User Account Detail
Approve

Review information Select ☑ to accept T&C
and then press "Approve"


Please enter OTP to confirm transaction.

OTP is a secure code. It will be expired within 5 minutes.

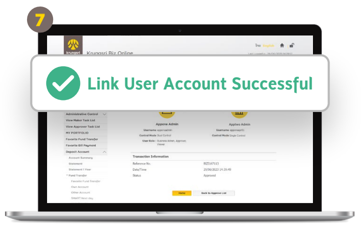
OTP Reference No. : 4120

OTP : ●●●●●●

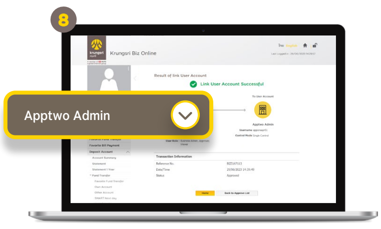
If you choose to go "Back" or change to other menu, this OTP will be canceled and when you re-submit the transaction again, the system will send you a new OTP.

6
Krungsri Biz Online
Back
Confirm
Cancel
Enter "OTP" and press "Confirm"

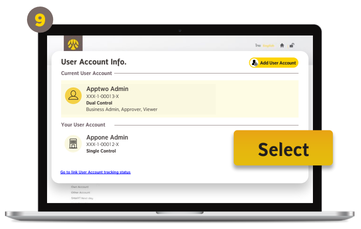
Enter "OTP"
and press "Confirm"


7
Krungsri Biz Online
Link User Account Successful

User accounts
"Successfully Llinked"


8
Krungsri Biz Online
Result of link User Account
Link User Account Successful
Apptwo Admin

Select ⌄ to switch
to other profiles


User Account Info.

Current User Account

Apptwo Admin
XXX-1-00013-X
Dual Control
Business Admin, Approver, Viewer

Your User Account

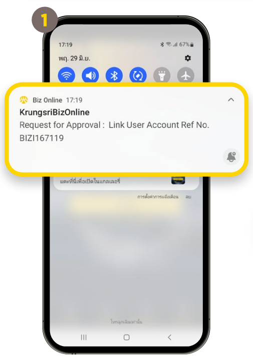
Appone Admin
XXX-1-00012-X
Single Control

9
Add User Account
Select
Go to link User Account tracking status

System will show user accounts
that can switch to other profiles and
User can press "Select" to switch Profile

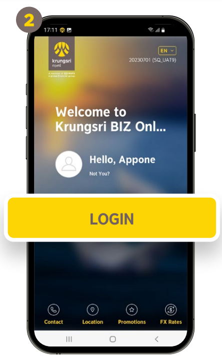
2. Via The Application

2.1 Accept a request to link accounts through Application-Push Notification

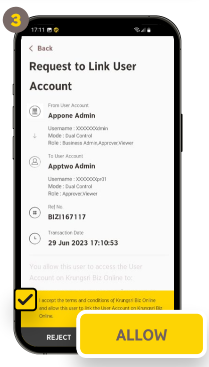

Biz Online 17:19
KrungsriBizOnline
Request for Approval : Link User Account Ref No. BIZI167119

1
17:19
พฤ. 29 มิ.ย.

Select "Push Notification
to Link User Account"


2
Welcome to Krungsri BIZ Onl...
Hello, Appone
LOGIN
Contact
Location
Promotions
FX Rates

"Login" using Touch ID/
Face ID/PIN or
Username/Password of receiver


Request to Link User Account

From User Account
Appone Admin
Username : XXXXXXXdmin
Mode : Dual Control
Role : Business Admin,Approver,Viewer

To User Account
Apptwo Admin
Username : XXXXXXXpr01
Mode : Dual Control
Role : Approver,Viewer

Ref No.
BIZI167117

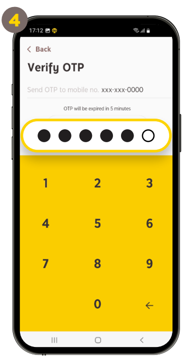
Transaction Date
29 Jun 2023 17:10:53

You allow this user to access the User Account on Krungsri Biz Online to:

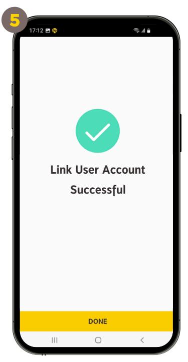
☑ I accept the terms and conditions of Krungsri Biz Online and allow this user to link the User Account on Krungsri Biz Online.

3
17:11
Back
REJECT
ALLOW

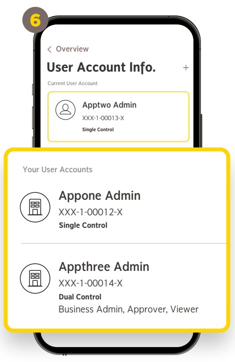
Review information
Select ☑ and then press "ALLOW"


4
17:12
Back
Verify OTP
●●●●●○
1
2
3
4
5
6
7
8
9
0

Enter "OTP"


5
Link User Account Successful
DONE

User accounts
"Successfully Llinked"


User Account Info.

Current User Account

Apptwo Admin
XXX-1-00013-X
Single Control

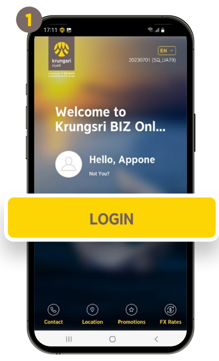
Your User Accounts

Appone Admin
XXX-1-00012-X
Single Control

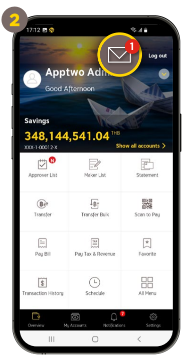
Appthree Admin
XXX-1-00014-X
Dual Control
Business Admin, Approver, Viewer

System will show
"user accounts that can
switch to other profiles"

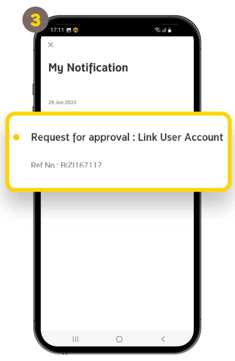
2.2 Accept a request to link accounts through Application-Inbox


1
Welcome to Krungsri BIZ Onl...
Hello, Appone
LOGIN
Contact
Location
Promotions
FX Rates

"Login" using Touch ID/
Face ID/PIN or
Username/Password of receiver

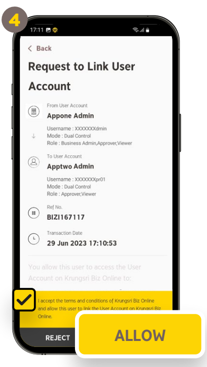

2
Apptwo Admin
Good Afternoon
Savings
348,144,541.04

Press ✉ to
see Notification Alerts


My Notification

Request for approval : Link User Account

Select "Link User Account menu"
and wait for approval


Request to Link User Account

From User Account
Appone Admin

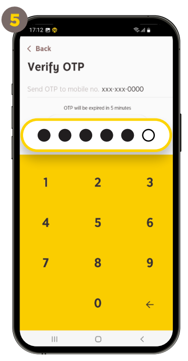
To User Account
Apptwo Admin

Ref No.
BIZI167117

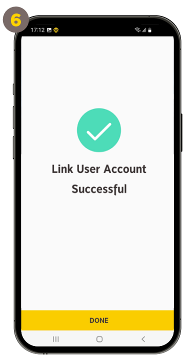
Transaction Date
29 Jun 2023 17:10:53

4
Back
REJECT
ALLOW

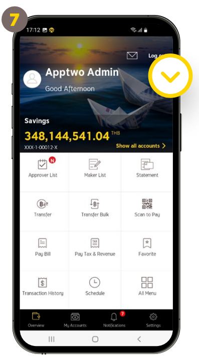
Review information
Select ☑ and then press "ALLOW"

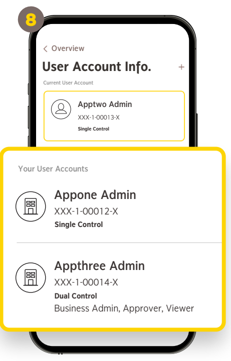

5
Back
Verify OTP
●●●●●○
1
2
3
4
5
6
7
8
9
0

Enter "OTP"


6
Link User Account Successful
DONE

User accounts
"Successfully Llinked"


7
Apptwo Admin
Good Afternoon
Savings
348,144,541.04


User Account Info.

Current User Account

Apptwo Admin
XXX-1-00013-X
Single Control

Your User Accounts

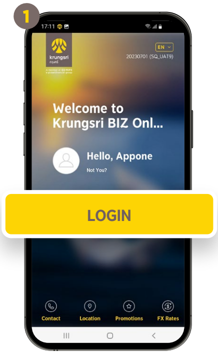
Appone Admin
XXX-1-00012-X
Single Control

Appthree Admin
XXX-1-00014-X
Dual Control
Business Admin, Approver, Viewer

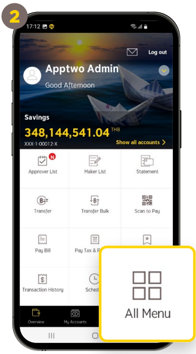
Select ⌄ to switch to other profiles

System will show **"user accounts that can switch to other profiles"**

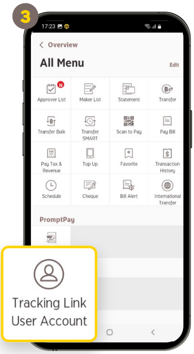
2.3 Accept a request to link accounts through **Application-Link Status menu**


1
17:11
krungsri
EN
20230701 (SQ_UAT9)
Welcome to Krungsri BIZ Onl...
Hello, Appone
Not You?
LOGIN
Contact
Location
Promotions
FX Rates

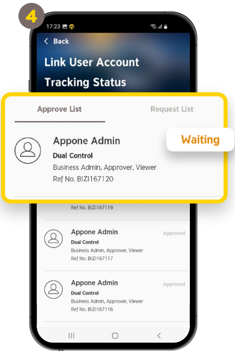
"Login" using Touch ID/ Face ID/PIN or Username/Password of receiver


2
17:12
Log out
Apptwo Admin
Good Afternoon
Savings
348,144,541.04 THB
XXX-1-00012-X
Show all accounts >
Approver List
Maker List
Statement
Transfer
Transfer Bulk
Scan to Pay
Pay Bill
Pay Tax & R
Transaction History
Sched
Overview
My Accounts
All Menu

Go to **"All Menu"**


3
17:23
< Overview
All Menu
Edit
Approver List
Maker List
Statement
Transfer
Transfer Bulk
Transfer SMART
Scan to Pay
Pay Bill
Pay Tax & Revenue
Top Up
Favorite
Transaction History
Schedule
Cheque
Bill Alert
International Transfer
PromptPay
Tracking Link User Account

Select **"Tracking Link User Account Menu"**


4
17:23
< Back
Link User Account Tracking Status
Approve List
Request List
Waiting
Approved
Approved

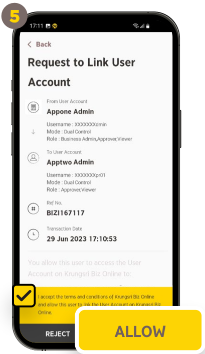
Appone Admin
Dual Control
Business Admin, Approver, Viewer
Ref No. BIZI167120

Ref No. BIZI167119

Appone Admin
Dual Control
Business Admin, Approver, Viewer
Ref No. BIZI167117

Appone Admin
Dual Control
Business Admin, Approver, Viewer
Ref No. BIZI167116

Go to Approved Transactions and Select **"Pending Approval"** menu


5
17:11
< Back
REJECT
ALLOW

Request to Link User Account

From User Account
Appone Admin
Username : XXXXXXXdmin
Mode : Dual Control
Role : Business Admin,Approver,Viewer

To User Account
Apptwo Admin
Username : XXXXXXXpr01
Mode : Dual Control
Role : Approver,Viewer

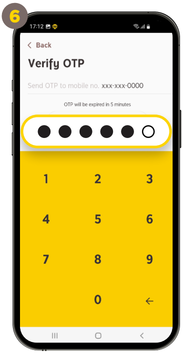
Ref No.
BIZI167117

Transaction Date
29 Jun 2023 17:10:53

You allow this user to access the User Account on Krungsri Biz Online to:

☑ I accept the terms and conditions of Krungsri Biz Online and allow this user to link the User Account on Krungsri Biz Online.

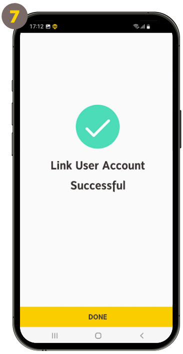
Review information
Select ☑ and then press **"ALLOW"**


6
17:12
< Back
Verify OTP
● ● ● ● ● ○
1
2
3
4
5
6
7
8
9
0
←

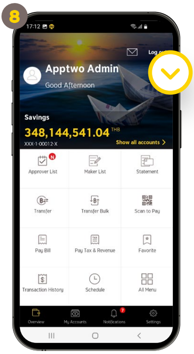
Send OTP to mobile no. xxx-xxx-0000

OTP will be expired in 5 minutes

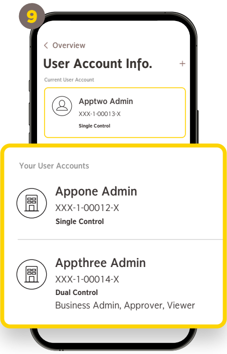
Enter **"OTP"**


7
17:12
Link User Account Successful
DONE

User accounts **"Successfully Llinked"**


8
17:12
Log out
Apptwo Admin
Good Afternoon
Savings
348,144,541.04 THB
XXX-1-00012-X
Show all accounts >
Approver List
Maker List
Statement
Transfer
Transfer Bulk
Scan to Pay
Pay Bill
Pay Tax & Revenue
Favorite
Transaction History
Schedule
All Menu
Overview
My Accounts
Notifications
Settings

Select ⌄ to switch to other profiles


9
< Overview
User Account Info.
+

Current User Account
Apptwo Admin
XXX-1-00013-X
Single Control

Your User Accounts

Appone Admin
XXX-1-00012-X
Single Control

Appthree Admin
XXX-1-00014-X
Dual Control
Business Admin, Approver, Viewer

System will show **"user accounts that can switch to other profiles"**