Lead QA Delivery Engineer

Management

- Plan business strategic and human resource also set goal of Testing Team
- Manage and control human resource within the team as assigned from Department Head including suggestion on human resource plan of the team.
- Provide professionals development plan for team member's career path.
- Cooperate and follow budget control policy of the team.
- Control expense of the team under approved budget and comply with department's business strategic plan.
- Analyze, follow up and evaluate performance and KPI of the section to find the way to improve/ adjust/manage to accomplish the goal.
- Prioritize enhancement task/ project belonging to the section and follow up the result.
- Advise or suggest or guide staff in the section about how to manage the project and solve the problem.
- Coordinate and work with vendor to achieve the business goal.

Test Delivery

- Study business requirement and co-ordinate with Business, Project Manager and IT Application Owner in order to make time plan.
- Participate in the meeting with related departments aimed to gather or review business requirement and needed information for project management meanwhile security of the system and operational risk prevention should be aware as well.
- Perform test management role including test analysis, test strategy, test design and lead the testing activities throughout the testing cycles, both manual and automation test.
- Manage and conduct testing cycle as standard process of the bank; create and manage for test planning, Test case specification, test execution, defect management, test status reporting activities and identify and manage risks, issues, mitigations, and action items to closure testing cycle.
- Provide the status report and communicate test status update to internal and external stakeholders, including senior management level.
- Prepare and gather documents related testing process including summarize and sign off by relevant members.
- Accountable on monitor the readiness of project after test completed for ensure any support be responded until go-live.

- Follow and evaluate the quality after implementation.
- Manage the projects for middle to large scales to support both BAU projects, testing projects and new initiation projects.
- Provide initiative, lesson learnt from project implementation for any possible process improvement.
- Contribute to knowledge management activities of department.