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A member of MUFG

2025 RESPONSIBLE BANKING

PROGRESS STATEMENT

for PRB Signatories

UN environment programme | finance initiative

Principles for Responsible Banking



Corporate Sustainability Department
Email: KrungsriESG@krungsri.com

2025 Summary

Bank of Ayudhya Public Company Limited (known as "Krungsri")

Principle 1: **Alignment**	Principle 2: **Impact & Target Setting**	Principle 3: **Clients & Customers**
Guided by the principle of **'banking with purpose'** and its responsibility as a Domestic Systemically Important Bank (D-SIB), Krungsri is committed to upholding strong corporate governance in alignment with **sustainable banking guidelines**. The Bank integrates Environmental, Social, and Governance (ESG) considerations into its operations while maintaining a prudent and comprehensive ESG risk management framework. Concurrently, Krungsri actively seeks opportunities to operate as a responsible financial service provider, prioritizing positive social and environmental impacts. This approach aligns with responsible lending principles and serves the best interests of all stakeholders. Additionally, the Bank continues to strengthen its capabilities to contribute to the achievement of the Sustainable Development Goals (SDGs) at both national and international levels.	Krungsri is committed to responsible banking by considering environmental and social impacts in its operations. The Bank identified, prioritized, and evaluated the impact areas with the most significance at the portfolio level through impact analysis. In addition, we incorporate ESG aspects into our risk assessments and works toward aligning with our stakeholders' expectations, Thailand's context, the UN SDGs, and Krungsri's Net Zero commitments. Our two key impact areas are as follows: ▪ **Climate Change:** Supporting Thailand's net-zero transition in line with SDG 13. As of 31 December 2025, the cumulative amount of Krungsri's Social and Sustainable Finance (SSF) amounted to 355,606 million baht (from the baseline year of 2021). ▪ **Healthy and Inclusive Economies**: Advancing financial well-being, poverty alleviation, gender equality, and economic empowerment, aligning with SDGs 1, 5, 8, and 10. At the end of 31 December 2025, krungsri app had a digital service adoption rate of over 80 percent.	Krungsri Group upholds its core value of "Customer Centricity", recognizing customers as key stakeholders essential to its success. The Bank conducts in-depth analyses to understand customer needs, expectations, and challenges while actively gathering feedback through various communication channels. This enables Krungsri to develop financial products and services with the best-in-class customer experience. With a strong commitment to being ESG-focused, the Bank supports customers in adopting sustainable practices by offering green loans, renewable energy financing, social financing, and sustainability-linked loans. By engaging with customers and assisting in their transition plans through various initiatives, e.g., Krungsri ESG Awards, Krungsri Academy, Krungsri SME Transition Loan, etc. Krungsri aims to facilitate Thailand's shift toward a low-carbon economy, recognizing that decarbonization is a collective effort.
Links & references Sustainability Report 2025, P.12-13, P.17, P.24-27, P.30-32, and P.117 (https://www.krungsri.com/en/investor-relations/annual-report/sustainability-reports)	***Links & references*** Sustainability Report 2025, P.59-69, and P.116-122 (https://www.krungsri.com/en/esg/disclosure/sustainability-reports)	***Links & references*** Sustainability Report 2025, P.23 and P.77-88 (https://www.krungsri.com/en/esg/disclosure/sustainability-reports)

Principle 4: **Stakeholders**	Principle 5: **Governance & Culture**	Principle 6: **Transparency & Accountability**
Krungsri establish the stakeholder specification, analysis, and prioritization process by considering diverse relevant factors. They include the context of relationships with stakeholders, expectations, interest, and the influence of the stakeholders in each level, as well as the connection with adding value throughout the entire supply chain, impacts of the Bank's operations on stakeholders in terms of economic, social, environmental, and governance dimensions, mutual dependency, codes of conduct, and responsibility toward stakeholders. These are the factors that are important for establishing the stakeholder engagement plan. In 2024, we collaborated with the member banks of TBA, the Department of Climate Change and Environment (DCCE), the Bank of Thailand (BOT), and a consultant to develop transition plans for high-emission sectors, e.g., energy, transportation, etc., with completion scheduled for 2025.	Krungsri established the Sustainability Committee to oversee ESG strategies, policies, and corporate social responsibility across the Krungsri Group. The Committee sets sustainability policies aligned with sustainable banking principles, regulatory expectations, and the UN SDGs. Key responsibilities include managing ESG risks and opportunities, particularly those related to climate change, which could impact the Bank and stakeholders. To integrate climate risk into operations, the Committee established "Internalizing Environmental and Climate Change Aspects into Financial Institution Business (IECC) Program", ensuring compliance with the Bank of Thailand's standards and industry guidelines. Additionally, the committee ensures transparent sustainability disclosures, aligning with global practices to track progress and performance.	To ensure the transparency and credibility of Krungsri's Responsible Banking Progress Report, the Bank has requested an external agency to verify the assurances as detailed in the attachment to this report.
Links & references Sustainability Report 2025, P.33, P.60-62, and P.129-138 (https://www.krungsri.com/en/esg/disclosure/sustainability-reports)	***Links & references*** Sustainability Report 2025, P.28-29, and P.63 (https://www.krungsri.com/en/esg/disclosure/sustainability-reports)	***Links & references*** -

Supplements

Principle 1:
Alignment

We will align our business strategy to be consistent with and contribute to individuals' needs and society's goals, as expressed in the Sustainable Development Goals, the Paris Climate Agreement and relevant national and regional frameworks.

Business model

Describe (high-level) your bank's business model, including the main business lines, customer segments served, types of products and services provided, the main sectors and types of activities across the main geographies in which your bank operates or provides products and services. Please also quantify the information by disclosing e.g. the distribution of your bank's portfolio (%) in terms of geographies, business areas or by disclosing the number of customers and clients served.

Links & references

Sustainability Report 2025, P.12-13, P.17, and P.117

(https://www.krungsri.com/en/esg/disclosure/sustainability-reports)

Response

Bank of Ayudhya Public Company Limited (Krungsri) was listed on the Stock Exchange of Thailand on 26 September 1977 and is ranked Thailand's fifth largest commercial bank in terms of assets, loans, and deposits. Krungsri is a strategic member of MUFG Bank, Ltd. (MUFG Bank), a wholly owned subsidiary of Mitsubishi UFJ Financial Group (MUFG), Japan's largest financial group and one of the world's largest financial groups. In addition, Krungsri has been recognized by the Bank of Thailand (BOT) as one of the Domestic Systemically Important Banks (D-SIBs) that play a crucial role in driving Thailand's economy and financial system.

Krungsri conducts the fundamental commercial banking business, including accepting deposits, offering loans, foreign exchange trading services, financial instruments trading services, loan guarantees, payment and funds transfer services, risk hedging products, e.g., interest rate and FX derivatives, etc. Krungsri's other businesses approved by the BOT include businesses of insurance-related services, securities-related services, financial derivatives, e-banking, and other financial and non-financial services.

The Bank's registered capital is 75,741.437 million baht, while our paid-up capital stands at 73,557.618 million baht. As of the end of 2025, Krungsri has 31 subsidiaries and joint ventures, while our 555 domestic branches are in well-diversified locations throughout the country and one overseas branch in Lao PDR, with a total of 53,766 employees.

As of 31 December 2025, the total outstanding loans stood at 1,928,648 million baht, a year-on-year increase of 32,779 million baht or 1.7 percent, mainly driven by retail loans from the consolidation of Tidlor Holdings Public Company Limited (TIDLOR) portfolio together with an expansion in corporate loans, while being partially offset by a contraction in SME loans. Details of the loans are as follows:

- Corporate loans: 676,041 million baht (35 percent), comprising 480,171 million baht of Thai and Multinational Corporate and 195,870 million baht of Japanese Corporate (JPC).
- SME loans: 302,034 million baht (16 percent)
- Retail loans: 950,573 million baht (49 percent) comprising 380,127 million baht of auto hire-purchase loans, 222,768 million baht of mortgages, 250,650 million baht of credit cards, personal loans, and others, and 97,028 million baht of ASEAN loans*

Remark: * ASEAN loans included Hattha Bank Plc. and Hattha Services Company Limited (Cambodia), Krungsri Leasing Services Co., Ltd. and Krungsri Non-Deposit Taking Microfinance Institution Co., Ltd (Lao PDR), SHBank Finance Company Limited (Vietnam), Home Credit and SB Finance, Inc. (the Philippines), and Home Credit (Indonesia).

Strategy alignment

Please describe how your bank has aligned and/or is planning to align its strategy to be consistent with the Sustainable Development Goals (SDGs), the Paris Climate Agreement, and other international frameworks such as the Kunming-Montreal Global Biodiversity Framework (GBF), the United Nations Guiding Principles on Business and Human Right (UNGPs), the forthcoming instrument on plastic pollution etc.

Include any other national and/or regional frameworks that your bank has a strategy to align with where relevant.

Links & references

- Sustainability Report 2025, P.24-27 and P.30-32 (https://www.krungsri.com/en/esg/disclosure/sustainability-reports)
- Corporate Website: Frameworks and Practices (https://www.krungsri.com/en/esg/sustainable-banking/framework-practices)
- TCFD Report (https://www.krungsri.com/en/esg/disclosure/tcfd-reports)

Response

The year 2025 marks the second year of Krungsri's fourth Medium-Term Business Plan (MTBP) covering the period from 2024 to 2026. This MTBP has taken into consideration the challenges and achievements from the previous MTBP. The changing social and economic factors, as well as both regional and global operating environments, have also been incorporated into the MTBP development.

Under the fourth MTBP, Krungsri aims to 'Be the leading sustainable and regional bank' by focusing on two key dimensions, namely sustainability and regional leadership. This ambition highlights the Bank's role as a Domestic Systemically Important Bank (D-SIB) in Thailand and reaffirms our commitment to driving sustainability across economic, social, environmental, and governance dimensions.

Furthermore, the fourth Medium-Term Business Plan aligns with the UN Principles for Responsible Banking, emphasizing risk management, social and environmental responsibility in all business processes, as well as fulfilling the brand promise to 'Make Life Simple' for our customers.

At the same time, we explore opportunities ideal for operating as a responsible financial service provider based on the sustainable banking guidelines, taking into account the positive social and environmental impact, which is consistent with the responsible lending guidelines in the best interests of all groups of stakeholders, while also enhancing our capabilities to address the Sustainable Development Goals (SDGs) both at the national and international levels.

In addition, we adhere to the national and international guidelines, standards, and initiatives as operational guidelines and frameworks such as

- Sustainable Development Goals (SDGs)
- The Principles for Responsible Banking (PRB)
- United Nations Guiding Principles on Business and Human Rights (UNGPs)
- Declaration on Fundamental Principles and Rights at Work of International Labour Organization (ILO)
- The Women's Empowerment Principles (WEPs)
- The Global GHG Accounting and Reporting Standard for the Financial Industry, Partnership for Carbon Accounting Financials (PCAF)
- The Bank of Thailand's Directional Paper on Transitioning Towards Environmental Sustainability under the New Thai Financial Landscape

- The Bank of Thailand's Policy Statement of the Bank of Thailand on Internalizing Environmental and Climate
- Thailand Taxonomy (Phase I & II)
- ESG Declaration, The Thai Bankers' Association
- Industry Handbook, The Thai Bankers' Association

In addition, we disclosed our sustainability performance in accordance with the Global Reporting Initiative (GRI) Standards and indicated the connection between the organization's operational directions and the SDGs.

We also published our first Task Force on Climate-related Financial Disclosures (TCFD) report in May 2025, further demonstrating our commitment to addressing climate risks and contributing to global sustainability efforts.

Principle 2:
Impact & Target Setting

We will continuously increase our positive impacts while reducing the negative impacts on, and managing the risks to, people and environment resulting from our activities, products and services. To this end, we will set and publish targets where we can have the most significant impacts.

Impact Analysis

Show how your bank has identified, prioritized and measured the most significant impacts associated with its portfolio (both positive and negative). Determine the priority areas for target-setting. Include details regarding: Scope, Portfolio Composition, Context, and Performance Measurement.

The impact analysis should include assessment of the relevance of the four priorities laid out in Leading the Way to a Sustainable Future: Priorities for a Global Responsible Banking Sector, as part of its initial or ongoing impact analysis.

Links & references

Sustainability Report 2025, P. 59-69 and P.116-122.
(https://www.krungsri.com/en/esg/disclosure/sustainability-reports)

Response

Krungsri, as a financial institution that operates its business responsibly while taking into account social and environmental considerations, has realized that its business operations and activities may directly or indirectly affect the environment and contribute to climate change.

As a result, we promote social and environmental projects through loans or financial products based on the 'responsible lending' principles, in alignment with Krungsri's Policy for Credit Risk Management and Policy for Sustainability Lending. This includes increasing the proportion of green loans across various business sectors, such as clean energy projects and low-carbon industries, while reducing the risk of lending to businesses with high environmental impacts or greenhouse gas emissions, such as coal-fired power plants. We also improve risk management processes by integrating ESG criteria into risk assessments and evaluating the impact of climate change on the Bank's loan portfolio and investments.

In addition, Krungsri established measures, guidelines, and targets to minimize emissions from our own operations and activities toward zero emissions while supporting the business sector, particularly our customers, in their low-carbon transitions. We realized climate change management is the key driver to achieving Thailand's emissions mitigation and Nationally Determined Contributions (NDCs), as well as the United Nations Sustainable Development Goals (SDGs)

In social front, Krungsri has been well aware that it is important to promote comprehensive and equitable access to basic services, particularly financial services, for our customers and the general public, namely corporate, SME, and retail customers, including low-income earners, the disadvantaged, and the vulnerable group who have less access to financial services than other groups.

The Bank consistently enhances its mobile banking platform, the "krungsri app", to ensure ease of use and robust security for all customer segments. This initiative empowers users by facilitating access to financial resources that support improved well-being, business operations, job creation, and other impactful saving and investment activities. Additionally, promoting financial inclusion helps mitigate reliance on informal lending, a key contributor to household debt that poses risks to the country's socio-economic stability.

Based on our portfolio and impact analysis as well as the country's context, Krungsri identified the most significant impact areas associated with both positive and negative of the portfolio are as follows:

- **Climate Change:** To support the transition towards net zero and climate-resilient development, in line with the Paris Climate Agreement, SDG No.13: Climate Action, Thailand's National Determined Contributions (NDCs), which committed to becoming net zero greenhouse gas emissions by 2050, and Krungsri's portfolio emission net zero target of 2050.
- **Healthy and Inclusive Economies**: To enhance financial health and inclusion for retail customers, small and medium-sized enterprises, contribute to poverty reduction, economic empowerment, and overall societal wellbeing, aligning with multiple SDGs, in particular: SDG No.1: No Poverty, SDG No.5: Gender Equality, SDG No.8: Decent Work and Economic Growth, and SDG No.10: Reduced Inequality.

Targets, Target Implementation, and Action Plans/Transition plans

Show that your bank has set and published a minimum of two SMART targets which address at least two different areas of most significant impact that your bank identified in its impact analysis. Once targets are set, explain the actions taken and progress made. Include details regarding: Alignment, Baselines, Targets, Target Implementation & Monitoring (and KPIs), Action Plans/ Transition plans and Milestones.

Banks are encouraged to disclose information regarding actions they are taking in four priorities laid out in Leading the Way to a Sustainable Future: Priorities for a Global Responsible Banking Sector (2024).

Links & references

Sustainability Report 2025, P. 59-69 and P.116-122.
(https://www.krungsri.com/en/esg/disclosure/sustainability-reports)

Response

Impact Areas	Alignment	Medium/Long Term Target	Baselines	2025 Performance
Climate Change	Krungsri's Net Zero Target	To increase the Social and Sustainable Finance (SSF) portfolio to 250,000 million baht within 2030 (from the baseline year 2021)*	Year 2021	As of 31 December 2025, the cumulative amount of Krungsri's Social and Sustainable Finance (SSF) amounted to 255,606 million baht.
		Phase out loan exposure to coal-fired power plants by 2030	4,789 million baht (Baseline year 2021)	As of 31 December 2025, Krungsri has reduced the outstanding loans for coal-fired power plants to 1,530 million baht, representing a 27.66 percent decrease from 2024.
Healthy and Inclusive Economies	ESG Declaration of The Thai Bankers' Association (KPI)	To continuously increase the digital penetration of krungsri app.	-	As of the end of 2025, krungsri app had a digital service adoption rate over 80 percent**

Remark:

** As of early 2026, Krungsri announced an increase in the financing target for social and sustainable business projects from the previous 250,000 million baht to 350,000 million baht by 2030 (from the baseline year 2021).*

*** Building on our 2025 target on digital service adoption, we are increasingly able to generate deeper insights into customer financial behaviours. This is helping us to progressively align our products, services, and client engagement approaches with the objective of improving customer financial health outcomes.*

In 2026, we will focus on further analysing these insights and translating them into the development of a comprehensive financial health strategy to guide implementation across the bank. This will also support the definition of measurable impact targets for customer financial health over time.

Principle 3:
Clients & Customers

We will work responsibly with our clients and our customers to encourage sustainable practices and enable economic activities that create shared prosperity for current and future generations.

Client and Customer engagement

Describe how your bank has worked with and/or is planning to work with its clients and customers to encourage sustainable practices and enable sustainable economic activities. It should include information on the client engagement strategy including but not limited to the impact areas identified/ targets set, awareness raising activities with clients and customers, relevant policies and processes, actions planned/implemented to support clients' transition, selected indicators on client engagement and, where possible, the impacts achieved.

Links & references

Sustainability Report 2025, P. 23 and P. 77-88.

(https://www.krungsri.com/en/esg/disclosure/sustainability-reports)

Response

Krungsri has been actively engaging with its customers to promote sustainable practices, enable sustainable economic activities, and reduce greenhouse gas (GHG) emissions of their operations. The Bank's initiatives are guided by its aspiration to become "The Leading Sustainable and Regional Bank" by 2026 in line with the Fourth Medium-Term Business Plan (2024-2026)

In addition, Krungsri has supported the transition of customers, the business sector, and the border economy toward emissions mitigation and environmental sustainability through advisory services to raise awareness, as well as through sustainable financial products and services.

The key initiatives are as follows:

- **Social and Sustainable Finance (SSF):** In 2021, Krungsri set an ambitious target to increase SSF by 100,000 million baht by 2030, using 2021 as the base year. As momentum increased, the Bank raised the target to 250,000 million baht in 2024 and achieved it by 2025, significantly ahead of schedule. Building on this progress, Krungsri has announced a new target of 350,000 million baht by 2030 in early 2026.
- **Krungsri SME Sustainability Loan:** Krungsri has launched the Krungsri SME Sustainability Loan to comprehensively address the environmental needs of the business sector. The loan aims to promote active participation by businesses in addressing climate change while strengthening their capabilities to achieve long-term sustainable growth. The Krungsri SME Sustainability Loan comprises four types of sustainability-related loan products: Krungsri SME Solar Rooftop, Krungsri SME Transition Loan, Krungsri SME Sustainability Business, and Krungsri SME for PPA (Power Purchase Agreement).
- **Krungsri ESG Awards:** In 2025, Krungsri organized the 'Krungsri ESG Awards: Minute of Changes' for the third consecutive year, alongside the recognition ceremony for participants of the **'Krungsri ESG Academy' program**. A total of 70 companies from various business sectors participated in the Krungsri ESG Academy program, and 24 companies received Krungsri ESG Awards: 5 companies received the Krungsri ESG Award in the Excellence category, and 19 companies received the Krungsri ESG Award in the Highly Commended category. In addition, 46 companies received certificates of completion from the Krungsri ESG Academy.
- **Advancing ASEAN Regional Leadership:** Krungsri strengthened its ASEAN expansion through deeper collaboration with MUFG, connecting trade and investment opportunities across the region. Key initiatives included the Krungsri ASEAN Link Forum, Japan–ASEAN Business Matching Program, and the Japan–ASEAN Startup Business Matching Fair 2025—all of which enhanced innovation partnerships and investment flows from Japan to Thailand and ASEAN.

Business opportunities

Describe what strategic business opportunities in relation to the increase of positive and the reduction of negative impacts your bank has identified and/or how your bank has developed these in the reporting period. Provide information on sustainability-related products and services and frameworks in place that support the transition needs of clients, size of the sustainable finance portfolio in USD or local currency and/or as a % of your bank's portfolio,* and which SDGs or impact areas you bank is striving to make a positive impact on (e.g. green mortgages—climate, social, sustainability bonds—financial inclusion, etc.).

* Provide information on the sustainable finance frameworks/standards/taxonomies used to label sustainable finance volumes

Links & references

- Sustainability Report 2025, P.82-87

(https://www.krungsri.com/en/esg/disclosure/sustainability-reports)

- Krungsri's Social and Sustainable Finance (SSF) Disclosure

(https://www.krungsri.com/en/investor-relations/sustainable-finance/ssf-disclosure)

Response

By facilitating the issuance of green, sustainability, and sustainability-linked bonds to the Thai capital market, Krungsri is promoting and enhancing bonds as one of Thailand's main financial assets. At the same time, the support of sustainability-linked loans and green loans mirrors the Bank's commitment to achieve the ESG goal of supporting customers' green transitions.

With strong commitment to advancing ESG initiatives and sustaining its leadership in ESG finance, for 2025, the Bank secured a substantial 15.9% share of ESG bond issuances across corporates, state-owned enterprises, and government entities, underscoring our strong market position and comprehensive suite of ESG financing solutions and advisory services.

This also highlights the Bank's determination to achieve the UN SDGs, namely SDG No. 8: Decent Work and Economic Growth; SDG No. 9: Industry, Innovation, and Infrastructure; SDG No.13: Climate Action; and SDG No. 17: Partnerships for the Goals.

Krungsri's Social and Sustainable Finance (SSF) Portfolio

Target: To increase the Social and Sustainable Finance (SSF) portfolio to 250,000 million baht within 2030 (from the baseline year 2021)*

Performance: As of 31 December 2025, the cumulative amount of Krungsri's Social and Sustainable Finance amounted to 255,606 million baht.

*Remark: * As of early 2026, Krungsri announced an increase in the financing target for social and sustainable business projects from the previous 250,000 million baht to 350,000 million baht by 2030 (using 2021 as the base year).*

Unit: Million Baht

Category		Amount				Cumulative
		2022	2023	2024	2025	
Environmental	Green Bond	6,595	5,847	1,500	1,520	15,462
	Green Bond (Self-Issuance)	-	14,236	-	-	14,236
	Green Loan	3,000	3,500	16,400	7,000	29,900
	Loan to Renewable Energy Business	3,549	6,129	2,560	2,249	14,487
	Other Loans	4	297	173	-	474
	Total Environment	13,148	30,009	20,633	10,769	74,559
Social	Social Bond	-	-	500	-	500
	Social Bond (Self-Issuance)	-	-	-	-	-
	Loan from WSME Bond	4,035	5,264	3,824	3,069	16,192
	Social Loan	12,360	5,732	5,729	3,912	27,733
	Loan to Regional Development Projects	7,752	5,916	3,488	5,975	23,131
	Total Social	24,147	16,912	13,541	12,956	67,556
Sustainability	Sustainability Bond	23,861	3,232	9,372	1,500	37,965
	Sustainability-Linked Bond	-	-	7,938	12,705	20,642
	Sustainability Loan	3,000	-	4,500	5,000	12,500
	Sustainability-Linked Loan	-	2,290	16,850	16,120	35,260
	Investment	2,315	1,175	1,705	1,930	7,125
	Total Sustainability	29,176	6,697	40,364	37,255	113,492
Total		**66,471**	**53,618**	**74,538**	**60,979**	**255,606**

Remark: Loans constitute commercial lending only.

The term Social and Sustainable Finance (SSF) refers to the provision of finance through the following financial products and services (including loans, underwriting of bonds, and investment) in compliance with relevant external standards** and in alignment with Mitsubishi UFJ Financial Group Inc. (MUFG)'s Carbon Neutrality Declaration.

*Remark: ** Refer to International Capital Market Association (ICMA), Loan Market Association (LMA), Asia Pacific Loan Market Association (APLMA), and Loan Syndications and Trading Association (LSTA)*

Principle 4:
Stakeholders

We will proactively and responsibly consult, engage and partner with relevant stakeholders to achieve society's goals.

Stakeholder identification and consultation

Describe which stakeholders (or groups/types of stakeholders) your bank has identified, consulted, engaged, collaborated or partnered with for the purpose of implementing the Principles and improving your bank's impacts. This should include a high-level overview of the bank's engagement strategy following criteria for effective engagement and advocacy, how your bank has identified relevant stakeholders, what issues were addressed/results achieved and how they fed into the action planning process.

Links & references

Sustainability Report 2025, P.33, P.60-62, and P.129-138

(https://www.krungsri.com/en/esg/disclosure/sustainability-reports)

Response

Krungsri systematically incorporated stakeholder engagement insights into the Bank's strategic action planning through materiality assessments, ESG risk evaluations, and sustainability reporting. This continuous feedback loop ensures that the Bank's initiatives remain relevant, impactful, and aligned with evolving stakeholder expectations.

- **Stakeholder Engagement and Feedback:** Conducting surveys to gather stakeholder insights on the Bank's sustainable business practices, ensuring continuous improvement.
- **Collaborative Sustainability Initiatives**: Partnering with stakeholders and external organizations such as the Thai Bankers' Association (TBA), the Alliance for Green Commercial Banks (The Alliance), Partnership for Carbon Accounting Financials (PCAF), Carbon Neutral Network (TCNN), Thai Renewable Energy Association (RE100), and Carbon Markets Club (CMC) to drive sustainability efforts, with a particular focus on climate change management.

  The key initiative in 2025: We collaborated with the TBA member banks, the Department of Climate Change and Environment (DCCE), the Bank of Thailand (BOT) and a consultant to develop transition plans for high-emission sectors, e.g., energy, transportation.

  By fostering meaningful engagement and strategic partnerships, Krungsri enhances its positive impact on the economy, society, and the environment, driving long-term sustainable growth.

Principle 5:
Governance & Culture

We will implement our commitment to these Principles through effective governance and a culture of responsible banking.

Governance Structure for Implementation of the Principles

Describe the relevant governance structures, policies and procedures your bank has in place/is planning to put in place to manage significant positive and negative (potential) impacts (including accountability at the executive leadership level, clearly defined roles and responsibilities for sustainability matters in internal processes, etc.) and support the effective implementation of the Principles.

Links & references

- Sustainability Report 2025, P.28-29 and P.63

(https://www.krungsri.com/en/esg/disclosure/sustainability-reports)

- Sustainability Committee

(https://www.krungsri.com/en/esg/sustainable-banking/committee)

Response

As a Domestic Systemically Important Bank (D-SIB), Krungsri is committed to upholding strong corporate governance in alignment with sustainable banking principles. The Bank integrates Environmental, Social, and Governance (ESG) considerations into its operations while maintaining a robust and prudent ESG risk management framework.

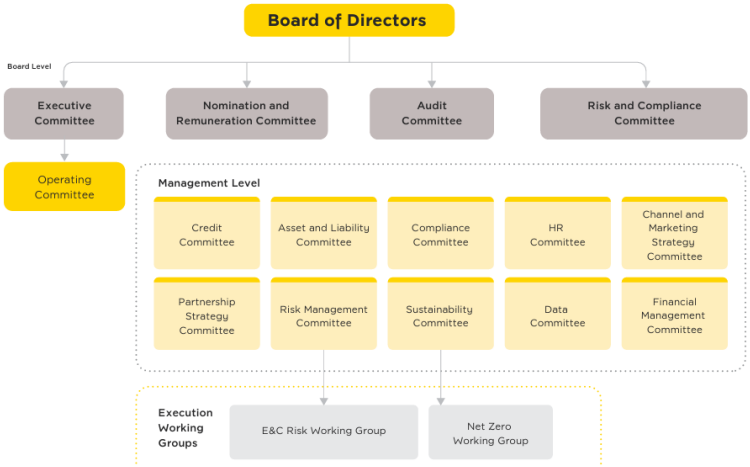
Simultaneously, Krungsri seeks opportunities to operate as a responsible financial service provider, ensuring that its activities generate positive social and environmental impacts. This approach aligns with responsible lending practices and serves the best interests of all stakeholders. Additionally, the Bank continuously strengthens its capabilities to contribute to the achievement of the Sustainable Development Goals (SDGs) at both national and international levels.

To advance its sustainability objectives, Krungsri has established ***the "Sustainability Committee***" to oversee the Bank's strategies, policies, and regulations related to ESG and corporate social responsibility. This Committee is responsible for formulating and directing Krungsri Group's ESG initiatives in accordance with sustainable banking principles, regulatory expectations, and the UN SDGs. These policies and frameworks are subsequently presented to the Executive Committee for approval. Furthermore, the Committee monitors key ESG issues, particularly those related to environmental and climate risks, which may impact the Bank's operations and its customers.

To efficient manage environmental and climate change, the Sustainability Committee has commenced the "Internalizing Environmental and Climate Change Aspects into Financial Institution Business (IECC) Program" with aims to integrate environmental and climate risk management into business operations, adhering to the Bank of Thailand's Standard Practice and the Thai Bankers' Association (TBA) Industry Handbook.

Then, Krungsri has established a ***governance structure*** and management system for environmental and climate change risks, which are considered urgent and important issues that the Bank must address by systematically assessing both opportunities and risks in operational and decision-making processes. This approach supports the transition of the economic system toward environmental sustainability—while elevating environmental, social, and governance (ESG) operational standards to the international level, in line with the Bank's commitment to "Banking with Purpose" paradigm.

The corporate governance will focus on defining key roles and responsibilities in top-down approach from the Board of Directors to management and operational levels. This is to ensure Krungsri Group has in place systematic and consistent environmental and climate change risk governance. This includes managing opportunities and risks, monitoring performance according to environmental sustainability strategies, establishing responsibility structures, and allocating sufficient resources to support environmental and climate change risk management.



Promoting a culture of responsible banking:

Describe the initiatives and measures of your bank to foster a culture of responsible banking among its employees (e.g., capacity building, learning & development, sustainability training for relevant teams, inclusion in remuneration structures and performance management and leadership communication, amongst others).

Links & references

- Sustainability Report 2025, P.97-99, P. 101, and P.105 – 107

(https://www.krungsri.com/en/esg/disclosure/sustainability-reports)

- TCFD Report 2024, P. 12-15

(https://www.krungsri.com/en/esg/disclosure/tcfd-reports)

Response

Krungsri recognizes that fostering awareness and creating shared value among employees—is a key strategy for advancing sustainability. To this end, the Bank promotes a culture of sustainability and responsible banking through various initiatives, including:

- **Operational support for sustainable banking**: Aligning business operations with sustainable banking principles and material ESG issues to meet regulators' expectations and contribute to the achievement of the Sustainable Development Goals (SDGs).
- **Training programs related to "sustainable development":** Support learning courses and special lectures by external organizations that promote "sustainable development", incorporating three dimensions of environmental, social, and governance (ESG) to build knowledge and understanding of sustainability development, and strengthen Krungsri's role as the "Leading Regional and Sustainable Bank".
- **Environmental and climate learning and capability:** Using a role-based strategy, we equip our workforce to drive low-emission operations and deliver innovative financial services. This approach reflects our commitment to impactful transition, economic growth, and a sustainable future, aligning with Krungsri's vision
- **Compulsory programs:** training courses designed to support and promote social responsibility and good corporate citizenship, including business sustainability and they are mandatory for all employees
- **Performance evaluation:** ESG Key Performance Indicators (KPIs) are integrated into the Bank's performance evaluation and remuneration system for employees. Employee performance as per key performance indicators (KPIs) containing both financial and non- financial dimensions which include ESG integration into the KPIs of both executive and staff.
- **Environmental and climate-linked remuneration**: Incorporating ESG targets into the performance evaluation of the CEO and executives.

Risk and due diligence processes and policies

Describe what processes your bank has installed to identify and manage environmental and social risks associated with your bank's portfolio. This can include aspects such as identification of significant/salient risks, due diligence processes, environmental and social risks mitigation and definition of action plans, monitoring and reporting on risks and any existing grievance mechanism, as well as the governance structures your bank has in place to oversee these risks.

Links & references

- Sustainability Report 2025, P. 77-81

(https://www.krungsri.com/en/esg/disclosure/sustainability-reports)

- Policy for Sustainability Lending

(https://www.krungsri.com/getmedia/54220c30-cb60-4569-b775-a470601b68cb/policy-sustainability-lending-en.pdf.aspx)

Response

Krungsri developed an enhanced automation support system to meet high standards in particular procedures and guidelines pertaining to credit risk management and frequently provides training to relevant staff to ensure that they are well-equipped with necessary knowledge and understanding in carrying out their duties while adhering to robust risk management guidelines.

Krungsri establishes policies and operational plans as guidelines which are in accordance with our strategy including credit policy, credit risk management procedures, and credit rating policy. Customer risk is managed based on international standards and in conformity with the Bank of Thailand's rules and regulations.

Krungsri has developed a "***Policy for Sustainability Lending***" to address our concerns regarding environmental, social, and governance (ESG) risks. The policy clearly defines the characteristics of credit transactions and sectors that are prohibited due to non-compensable ESG risks or restricted due to significant ESG risks. It is our strong commitment to gradually phase out financing for coal-fired power plants by 2030. Additionally, an ESG Due Diligence template was introduced as a tool for effective implementation of the policy. The following types of restricted transactions are prohibited from receiving new or additional financing from Krungsri:

- Production or trade in radioactive materials, weapons, and munitions harmful to human and animal life.
- Unabated coal-fired power generation.
- Forestry activities, including plantation development and hunting in reserved areas.
- Coal-related activities, including coal mining, coal transportation, and infrastructure services exclusively dedicated to supporting these activities.

For consumer lending transactions, the Bank defines credit underwriting criteria upon responsible lending to help reducing one of Thailand's structural problems, high level of household indebtedness. The policy also defines criteria to support products that mitigate ESG risks related to environmental, social, and governance factors. Krungsri will continue to offer debt relief plans for customers affected by emerging diseases, economic challenges, natural disasters, or other difficult situations, within a responsible lending framework and structured procedures.

Principle 6:
Transparency & Accountability

We will periodically review our individual and collective implementation of these Principles and be transparent about and accountable for our positive and negative impacts and our contribution to society's goals.

The information provided in the Responsible Banking Progress Statement is sufficient. If third-party assurance has been undertaken, provide details on the scope of assurance and the reference/link to the Independent (Limited) Assurance Report
To ensure the transparency and credibility of Krungsri's Responsible Banking Progress Report, the Bank has requested an external agency to verify the assurances as detailed in the attachment to this report.

LRQA Independent Assurance Statement

Relating to Bank of Ayudhya PCL.'s UNPRB responsible banking progress statement for the calendar year 2025 (1st January 2025 – 31st December 2025)

This Assurance Statement has been prepared for Bank of Ayudhya Public Company Limited (Krungsri) in accordance with our contract but is intended for the readers of this Report.

Terms of engagement

LRQA Group limited was commissioned by Bank of Ayudhya Public Company Limited (Krungsri) to provide independent assurance on its responsible banking progress statement 2025 ("the progress statement"), as the second assurance period using the requirements laid out in the Assurance Guidance to undertake limited level of assurance on Principles reporting, issued by UNEP FI and the assurance criteria below.

A limited level of assurance and materiality of the professional judgment of the verifier has been used for assuring the progress statement. Our assurance engagement covered Krungsri's operations and activities in Thailand and specifically the following requirements:

- Evaluating the nature and extent of Krungsri's progress statement to the UNEP FI Principles reporting.
  - Alignment, Impact & Target Setting, Clients & Customers, Stakeholders, Governance & Culture, and Transparency & Accountability

Our assurance engagement excluded the data and information of Krungsri's operations and activities outside Thailand as well as suppliers, contractors and any third parties mentioned in the report.

LRQA's responsibility is only to Krungsri. LRQA disclaims any liability or responsibility to others as explained in the end footnote. Krungsri's responsibility is for collecting, aggregating, analysing, and presenting all the data and information within the progress statement and for maintaining effective internal controls over the systems from which the progress statement is derived. Ultimately, the progress statement has been approved by, and remains the responsibility of Krungsri.

LRQA's Opinion

Based on LRQA's approach and nothing has come to our attention that would cause us to believe that Krungsri has not:

- met the requirements above
- covered all the impact areas that are important to the stakeholders and readers of this progress statement.

The opinion expressed is formed on the basis of a limited level of assurance.

Note: The extent of evidence-gathering for a limited level of assurance engagement is less than for a reasonable level of assurance engagement. Limited level assurance engagements focus on aggregated data whilst reasonable levels of assurance checking source data from sites.

LRQA's approach

LRQA's assurance engagements are carried out in accordance with our verification procedure. The following tasks though were undertaken as part of the evidence gathering process for this assurance engagement:

- Reviewing Krungsri's process for identifying and determining most significant impacts to confirm that the right topics were included in their progress statement.
- Assessing of evidence presented at Krungsri's head office in Bangkok to confirm the reliability of the data and information. The extent of evidence sampled for the selected indicators reflected the level of assurance applied.

Observations

Further observations and findings, made during the assurance engagement, are:

- Impact Analysis:
  Krungsri has applied recognised Impact analysis tools for identify and analysis the impacts, where the outcomes are meaningful for implementing the PRB Principles.
- Target Setting:
  Krungsri has established Climate change targets focusing on the transition of commercial lending portfolio as well as an inclusive economics which provides benefits to communities. However, Krungsri should also establish target for financial emissions to reflect the overall picture of this transition.
- Target Implementation and Monitoring:
  Hence Krungsri has disclosed progress in implementation of such targets together with actions taken.
- Governance Structure for Implementation of the Principles:
  Krungsri has implemented effective governance and a culture of responsible banking. Krungsri should establish target double counting policy to ensure that, the net-zero pathway will be aligned with international standards.

LRQA's standards, competence and independence

LRQA ensures the selection of appropriately qualified individuals based on their qualifications, training and experience. The outcome of all verification and certification assessments is then internally reviewed by senior management to ensure that the approach applied is rigorous and transparent.

This verification together with sustainability report are the only works undertaken by LRQA for Krungsri and as such does not compromise our independence or impartiality.

Dated: 27 April 2026

Opart Charuratana
LRQA Lead Verifier
On behalf of LRQA (Thailand) Limited
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LRQA reference: BGK000001302/A

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