

## Disclosure table for customers

Please carefully read fact sheet, terms and conditions of this product before applying debit card product

Last update on: June 16, 2023

### Product Detail

- Krungsri Thai Debit Card must be used with Krungsri Thai Savings Account only.
- Free Withdrawals fee/Balance inquiry fee at any bank's ATMs nationwide that support VISA chip technology and PLUS
- Payment of goods and services at participation merchants with VISA logo and Online Merchants worldwide (Verified by VISA)

Transaction						Limit / Card/ Day (THB)			
1. Cash Withdrawals and Spending Limit									
<b>Cash Withdrawals</b> <ul style="list-style-type: none"><li>Maximum of THB 30,000 per transaction for cash withdrawals at Krungsri ATMs</li><li>For non-Krungsri ATMs, maximum limit per transaction varies as determined by servicing banks</li></ul> <b>Remark :</b> The Bank reserves the right to protect service recipient through tentative decrease of number of overseas cash withdrawal transactions in order to prevent damages from third-party fraudulent actions in relation to overseas cash withdrawal.						100,000			
Payment of goods and services at shops with VISA icon around the world/Online payment (Verified by VISA) ( Choose your preferred spending limit at 5 levels i.e. THB 0 / 20,000 / 30,000 / 50,000 and 100,000 at any Krungsri ATMs / Krungsri Phone 1572/KMA (the debit card must be added in KMA) Limit changes are allowed at 3 times/day for all channel )						100,000			
Bill Payment for own or 3 <sup>rd</sup> party bills						200,000			
2. Fund Transfer Limit (at ATMs)									
Fund Transfer between accounts linked with the same Debit Card						1,000,000			
Fund Transfer to third party's Krungsri account						200,000			
Fund Transfer to other banks (ORFT) (Maximum THB 50,000 per transaction)						100,000			
3. Card Self Management Functions									
Channels	Temporary On/Off Card	Card Spending Limit Adjustment (Maximum 3 times/day for all channel)	Cash Withdrawal Limit	PIN Management	Apply/Cancel Online Shopping	Unlock OTP Online Shopping	Apply New Card	Card Replacement	Cancel Card
Krungsri Mobile App	●	●	●	●	● or www.Krungsri.com	● or www.Krungsri.com	—	—	●
Krungsri ATM	—	●	—	●	—	—	—	—	—
Krungsri Phone 1572	—	●	—	—	—	—	—	—	—

**Remark:** To be able to manage card functions via KMA, the debit card must be added in KMA

> Select Personal Account > Select the account with Debit Card > Select "Add Card" Function

### Cautions

1. Krungsri Thai Debit Card will be out of service from the system automatically cancellation under following reasons;

**Case I:** The bank could not collect the card annual fee from the account

**Case II:** The card has been expired (customer has not requested new card before card expiration)

**Remark:** To continued using debit card, customer must apply for the new card (Card Fee applied in reference to the bank's announcement)

2. The card should be kept in secured condition and the PIN nor card information should not be shared to anyone.

3. In case of card lost/stolen, the customer should immediately contact Krungsri Call Center (1572) in order to request for card holding.

The Bank will stop providing the card service within 5 minutes and cardholder will not be liable for any debts arising after the said time unless the bank has proved that the debt arises from the cardholder's own doing.

4. PIN should be changed regularly for transaction security. PIN Change is allowed Krungsri ATMs / KMA .

Contact

- For more product information, contact Krungsri Call Center Call 1572 or look up at [www.Krungsri.com](http://www.Krungsri.com)
- For international contact please call 66-2296-2000 press 1 (International Call Fee applied, based on each mobile operator)

Card Fee

Detail	Fee	
1. Krungsri Thai Debit Card Fees		
Card Issuance Fee / Card Replacement Fee	100 THB / Card	
Card Annual Fee	350 THB / Card	
Inter-branch Issuance Fee	30 THB / Card	
Remark : For card cancellation, system will refund unused annual fee in monthly pro-rate (if any) to the account.		
2. Domestic Transaction Fees		
Inter-region cash withdrawal within bank	-	
Cash withdrawal / Balance Inquiry from other bank's ATM (Support VISA Chip Card)	-	
Inter-region cash withdrawal from other bank's ATM (Support VISA Chip Card)	-	
Cash advance from bank's EDC (Support VISA Chip Card)	100 THB/Transaction	
3. Oversea Transaction Fees		
Oversea cash withdrawal from ATMs that support VISA Chip Card or PLUS	100 THB/Transaction	
Oversea balance inquiry from ATMs that support VISA Chip Card or PLUS	15 THB/Transaction	
Foreign currency conversion risk upon cash withdrawal or payment of goods and services	not exceeding 2.5% of visa exchange rate as of the transaction date	
<ul style="list-style-type: none"><li>Additional oversea ATM transaction fees may be incurred from owner's bank</li><li>Purchase and/or cash advance made in other currencies will be converted to Thai Baht using VISA international exchange rate.</li></ul> <p>Please check the exchange rate at <a href="https://www.visa.co.th/th_TH/support/consumer/travel-support/exchange-rate-calculator.html">https://www.visa.co.th/th_TH/support/consumer/travel-support/exchange-rate-calculator.html</a></p>		
4. Fund Transfer Fees		
Channels	Inter-region within Bank	Interbank (ORFT)
ATM	1 <sup>st</sup> 10 THB/transaction 2 <sup>nd</sup> transaction of the month onwards	25 THB/transaction (amount less than 10,000 THB) 35 THB/transaction (amount 10,000 THB - 50,000 THB)
KMA : Krungsri Mobile App	-	-
KOL : Krungsri Online		
5. Fee from requesting new PIN : n/a ( Request a new code via KMA channel by adding a debit card to the KMA app first. )		