

Disclosure table for customers

Please carefully read fact sheet, terms and conditions of this product before applying debit card product

Last update on: June 16, 2023

Product Detail

- Krungsri NRBA Card is eligible for Non-resident customer with NRBA Account only
- The card can be used for account balance checking and cash withdrawal at any ATMs worldwide that support VISA Chip technology
- The card can't be used for Fund Transfer, Cash Deposit at ATM, payment for goods or service via EDC or online shopping

Transaction		Limit /Card/ Day (THB)							
1. Cash Withdrawals and Spending Limit									
Cash Withdrawals		100,000 (Maximum 10 transaction / Day)							
<ul style="list-style-type: none"> • Maximum of THB 30,000 per transaction for cash withdrawals at Krungsri ATMs • For non-Krungsri ATMs, maximum limit per transaction varies as determined by servicing banks 									
<p>Remark : The Bank reserves the right to protect service recipient through tentative decrease of number of overseas cash withdrawal transactions in order to prevent damages from third-party fraudulent actions in relation to overseas cash withdrawal.</p>									
2. Card Self Management Functions									
Channels	Temporary On/Off Card	Card Spending Limit Adjustment (Maximum 3 times/day for all channel)	Cash Withdrawal Limit	PIN Management	Apply/Cancel Online Shopping	Unlock OTP Online Shopping	Apply New Card	Card Replacement	Cancel Card
Krungsri Mobile App	●	-	●	●	-	-	-	-	●
Krungsri ATM	-	-	-	●	-	-	-	-	-

Remark : To be able to manage card functions via KMA, the debit card must be added in KMA
> Select Personal Account > Select the account with Debit Card > Select "Add Card" Function

Cautions

1. Krungsri NRBA Card will be out of service from the system automatically cancellation under following reasons;
 - Case I:** The bank could not collect the card annual fee from the account
 - Case II:** The card has been expired (customer has not requested new card before card expiration)

Remark: To continued using debit card, customer must apply for the new card (Card Fee applied in reference to the bank's announcement)
2. The card should be kept in secured condition and the PIN nor card information should not be shared to anyone.
3. In case of card lost/stolen, the customer should immediately contact Krungsri Call Center (1572) in order to request for card holding.
The Bank will stop providing the card service within 5 minutes and cardholder will not be liable for any debts arising after the said time unless the bank has proved that the debt arises from the cardholder's own doing.
4. PIN should be changed regularly for transaction security. PIN Change is allowed through Krungsri ATMs / KMA .

Contact

- For more product information, contact Krungsri Call Center Call 1572 or look up at www.Krungsri.com
- For international contact please call 66-2296-2000 press 1 (International Call Fee applied, based on each mobile operator)

Card Fee

Detail	Fee
1. Krungsri NRBA Card Fees	
Card Issuance Fee / Card Replacement Fee	200 THB / Card
Card Annual Fee	300 THB / Card
Inter-branch Issuance Fee	30 THB / Card
<u>Remark</u> : For card cancellation, system will refund unused annual fee in monthly pro-rate (if any) to the account.	
2. Domestic Transaction Fees	
Inter-region cash withdrawal within bank	15 THB 1 st Transaction of the month onwards
Cash withdrawal / Balance Inquiry from other bank's ATM (Support VISA Chip Card)	10 THB 5 th Transaction of the month onwards
Inter-region cash withdrawal from other bank's ATM (Support VISA Chip Card)	20 THB 1 st Transaction of the month onwards
3. Oversea Transaction Fees	
Oversea cash withdrawal from ATMs that support VISA Chip Card or PLUS	100 THB/Transaction
Oversea balance inquiry from ATMs that support VISA Chip Card or PLUS	15 THB/Transaction
Foreign currency conversion risk upon cash withdrawal or payment of goods and services	not exceeding 2.5% of visa exchange rate as of the transaction date
<ul style="list-style-type: none">• Additional oversea ATM transaction fees may be incurred from owner's bank• Purchase and/or cash advance made in other currencies will be converted to Thai Baht using VISA international exchange rate. Please check the exchange rate at https://www.visa.co.th/th_TH/support/consumer/travel-support/exchange-rate-calculator.html	
4. Fee from requesting new PIN : n/a (Request a new code via KMA channel by adding a debit card to the KMA app first.)	