

Disclosure table for customers

Please carefully read fact sheet, terms and conditions of this product before applying debit card product
Last update on: June 16, 2023

Product Detail

- Krungsri NRBA Card is eligible for Non-resident customer with NRBA Account only
- The card can be used for account balance checking and cash withdrawal at any ATMs worldwide that support VISA Chip technology
- The card can't be used for Fund Transfer, Cash Deposit at ATM, payment for goods or service via EDC or online shopping

Transaction						Limit /Card/ Day (THB)			
1. Cash Withdrawals and Spending Limit									
Cash Withdrawals <ul style="list-style-type: none">Maximum of THB 30,000 per transaction for cash withdrawals at Krungsri ATMsFor non-Krungsri ATMs, maximum limit per transaction varies as determined by servicing banks <p><u>Remark</u> : The Bank reserves the right to protect service recipient through tentative decrease of number of overseas cash withdrawal transactions in order to prevent damages from third-party fraudulent actions in relation to overseas cash withdrawal.</p>						100,000 (Maximum 10 transaction / Day)			
2. Card Self Management Functions									
Channels	Temporary On/Off Card	Card Spending Limit Adjustment (Maximum 3 times/day for all channel)	Cash Withdrawal Limit	PIN Management	Apply/Cancel Online Shopping	Unlock OTP Online Shopping	Apply New Card	Card Replacement	Cancel Card
Krungsri Mobile App	●	—	●	●	—	—	—	—	●
Krungsri ATM	—	—	—	●	—	—	—	—	—

Remark : To be able to manage card functions via KMA, the debit card must be added in KMA
> Select Personal Account > Select the account with Debit Card > Select "Add Card" Function

Cautions

- Krungsri NRBA Card will be out of service from the system automatically cancellation under following reasons;
 - Case I:** The bank could not collect the card annual fee from the account
 - Case II:** The card has been expired (customer has not requested new card before card expiration)

Remark: To continued using debit card, customer must apply for the new card (Card Fee applied in reference to the bank's announcement)
- The card should be kept in secured condition and the PIN nor card information should not be shared to anyone.
- In case of card lost/stolen, the customer should immediately contact Krungsri Call Center (1572) in order to request for card holding.
The Bank will stop providing the card service within 5 minutes and cardholder will not be liable for any debts arising after the said time unless the bank has proved that the debt arises from the cardholder's own doing.
- PIN should be changed regularly for transaction security. PIN Change is allowed through Krungsri ATMs / KMA .

Contact

- For more product information, contact Krungsri Call Center Call 1572 or look up at www.Krungsri.com
- For international contact please call 66-2296-2000 press 1 (International Call Fee applied, based on each mobile operator)

Card Fee	
Detail	Fee
1. Krungsri NRBA Card Fees	
Card Issuance Fee / Card Replacement Fee	200 THB / Card
Card Annual Fee	300 THB / Card
Inter-branch Issuance Fee	30 THB / Card
Remark : For card cancellation, system will refund unused annual fee in monthly pro-rate (if any) to the account.	
2. Domestic Transaction Fees	
Inter-region cash withdrawal within bank	15 THB 1 st Transaction of the month onwards
Cash withdrawal / Balance Inquiry from other bank's ATM (Support VISA Chip Card)	10 THB 5 th Transaction of the month onwards
Inter-region cash withdrawal from other bank's ATM (Support VISA Chip Card)	20 THB 1 st Transaction of the month onwards
3. Oversea Transaction Fees	
Oversea cash withdrawal from ATMs that support VISA Chip Card or PLUS	100 THB/Transaction
Oversea balance inquiry from ATMs that support VISA Chip Card or PLUS	15 THB/Transaction
Foreign currency conversion risk upon cash withdrawal or payment of goods and services	not exceeding 2.5% of visa exchange rate as of the transaction date
<ul style="list-style-type: none">Additional oversea ATM transaction fees may be incurred from owner's bankPurchase and/or cash advance made in other currencies will be converted to Thai Baht using VISA international exchange rate. Please check the exchange rate at https://www.visa.co.th/th_TH/support/consumer/travel-support/exchange-rate-calculator.html	
4. Fee from requesting new PIN : n/a (Request a new code via KMA channel by adding a debit card to the KMA app first.)	